

ENUGU STATE GOVERNMENT											
ENUGU STATE WATER CORPORATION											
GRIEVANCE REDRESS MECHANISM REPORT - SEPTEMBER 2025											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAIN	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST	RESPONDING PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
		Flex Nazy	08166669815	08 September 2025	Water Connection	Burst pipe		Zonal officer Emene	08 September 2025	Rectified	Resolved
		Nweke Isreal	08039527468	15 September 2025	Water Connection	Burst pipe		Zonal officer Emene	15 September 2025	Rectified	Resolved
		Bishop Godwin Madu	08039307416	16 September 2025	Water Connection	No water		Zonal officer G.R.A.	10 November 2025	Rectified	Resolved