

| ENUGU STATE EASE OF DOING BUSINESS COUNCIL (ESEDBC)            |                |                                                           |                |              |                                            |                                  |                                  |                   |                     |         |                                             |                         |
|----------------------------------------------------------------|----------------|-----------------------------------------------------------|----------------|--------------|--------------------------------------------|----------------------------------|----------------------------------|-------------------|---------------------|---------|---------------------------------------------|-------------------------|
| ENUGU STATE STRUCTURES FOR SIGNAGE AND ADVERTISEMENT AGENCY    |                |                                                           |                |              |                                            |                                  |                                  |                   |                     |         |                                             |                         |
| SLA SERVICE DELIVERY MONTHLY COMPLIANCE REPORT - DECEMBER 2025 |                |                                                           |                |              |                                            |                                  |                                  |                   |                     |         |                                             |                         |
| SN                                                             | CUSTOMER NAME  | ADDRESS                                                   | E-MAIL ADDRESS | PHONE NUMBER | SERVICE PROVIDED                           | DATE OF SUBMISSION<br>DD/MM/YYYY | DATE OF COMPLETION<br>DD/MM/YYYY | EXPECTED TIMELINE | APPROVAL/ REJECTION | COST    | ANY ISSUE (GRIEVANCE/<br>COMPLAINT/ OTHERS) | RESOLUTION/<br>DECISION |
| 1                                                              | ZAP EXPRESSION | 31, Old Airport Road, Thinkers Corner, Emene, Enugu State |                | 07067015293  | REGISTRATION FOR INSTALLATION OF BILLBOARD | 09 December 2025                 | 22 December 2025                 | 13DAYS            | APPROVED            | 710,000 | NONE                                        |                         |