

ENUGU STATE GOVERNMENT											
MINISTRY OF TRADE, INVESTMENT AND INDUSTRY											
GRIEVANCE REDRESS MECHANISM REPORT - NOVEMBER 2025											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST	RESPONDING PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
	NIL	EZE EDWARD EMEKA	ORIE ORBA MARKET NSUKKA ENUGU	17 November 2025	PETITION AGAINST THE EXECUTIVES OF THE MARKET	PETITION AGAINST THE EXECUTIVES OF THE OMATA BY THE GENERAL MANAGER OF THE MARKET	NIL	MINISTRY OF TRADE ,INVESTMENT AND INDUSTRY	21 November 2025	ASKED THE WARRING PARTIES OF THE EXECUTIVES TO SETTLE OUT OF COURT AND SHOW EVIDENCE TO THE MINISTRY	ONGOING
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	NIL	CHIDIEBERE ONOH	NGWO GENERAL ASSEMBLY ENUGU	18 November 2025	ILLEGAL INTERFERENCE AT MARKET REVENUE POINT	COMPLAINT AND REQUEST FOR INTERVENTION OVER ILLEGAL INTERFERENCE AT ODEGBA NEW MARKET REVENUE POINT ENUGU.	NIL	MINISTRY OF TRADE INVESTMENT AND INDUSTRY	20 November 2025	THE ILLEGAL INTEREFERENCE WAS NOT BY STAFF OF THE MINISTRY ,THOUGH THE MINISTRY INTERVENED AND RESOLVED THE ISSUE	RESOLVED