

ENUGU STATE GOVERNMENT											
MINISTRY OF TRANSPORTATION											
GRIEVANCE REDRESS MECHANISM REPORT - FEBRUARY 2025											
SN	TRACKING NO	COMPLAINANTS NAME	CONTACT (PHONE)	DATE OF COMPLAINT	TYPE OF COMPLAINT (BASED ON CLASSIFICATION)	DESCRIPTION OF ISSUE	AMOUNT LOST	RESPONDING PARTY	DATE OF RESPONSE	ACTION TAKEN	STATUS (OPEN/ONGOING/RESOLVED)
1	MT II/0104/VOL 1/005	Caleb Agbo	Nil	10 February 2025	Brought to court for obstruction	He obstructed the traffic way and was brought to the mobile court and was charged with the said offence and he further pleaded for leniency and was asked to pay a fine of N15,000	N10,000	MOT	10 February 2025	The matter was settled by	RESOLVED
2	MT II/ 0104/VOL 1/006	Ogbonna Innocent	Nil	10 February 2025	Brought to court for driving against traffic	He was charged to court and found guilty as charged and asked to pay the complete fine of N10,000	Non	MOT	10 February 2025	The matter was settled by	RESOLVED