

ENUGU STATE GOVERNMENT
ENUGU STATE MINISTRY OF ENVIRONMENT AND CLIMATE CHANGE
GRIEVANCE REDRESS MECHANISM REPORT MARCH 2025

S/ N	TRACKING NO	COMPLAINANTS NAME	CONTACT PHONE	DATE OF COMPLAINT	TYPE OF COMPLAINT	DESCRIPTION OF ISSUE	AMOUNT LOST	RESPONDING DEPT	DATE OF RESPONSE	ACTION TAKEN	STATUS COPEN/ON GOING/RESOLVED
1	ESMOECC/0325/001	Chief M O Uzor	8037205497	10 March 2025	A case of violation of environment law	Report of act done contrary to environmental law. Request for timely intervention	Nil	Pollution	14 March 2025	Served Contravention notice to Mr Emeke Agbo Jr. to come to the ministry for a discussion on the possible way to resolve the issue	Resolved
2	ESMOECC/0325/002	Hon Okechukwu Udeh	7035391954	17 March 2025	A case of SOS on noise pollution	Passionate appeal over noise pollution and fumes emanating from a generator set	Nil	Pollution	20 March 2025	Served Contravention notice to the owner of the generator set mandating him to abate the generator nuisance and report to the office.	Resolved
3	ESMOECC/0325/003	Rev. Alfred Ngwu Ph.D	8036746139	28 March 2025	Sava our soul from a contractor that is working	Blockage of the only flood water channel around Eke Obenagu Highway	NIL	Ecology Dept	19 May 2025	Investigated and the attention of the Enugu controller of works was drawn of the complaint	Ongoing