

ENUGU STATE GOVERNMENT											
ENUGU STATE MINISTRY OF ENVIRONMENT AND CLIMATE CHANGE											
GRIEVANCE REDRESS MECHANISM REPORT JUNE, 2025											
S/ N	TRACKING NO	COMPLAINANTS NAME	CONTACT PHONE	DATE OF COMPLAINT	TYPE OF COMPLAINT	DESCRIPTION OF ISSUE	AMOUNT LOST	RESPONDING DEPT	DATE OF RESPONSE	ACTION TAKEN	STATUS COPEN/ON GOING/RESOLVED
1	ESMOECC/0625/001	Nchekwube Silvester and Mgbachi Boniface	8037812838	19 June 2025	Intervention to open blocked natural water way at catholic avenue ugboezeji Abakpa Nike	Blocked natural water way	Nil	Ecology Dept	23 June 2025	The illegal blockage was remoked by the ministry	Resolved
2	ESMOECC/0625/002	Mr. Ngene Ositadinma	9040170342	25 June 2025	Complaint on refusal to channel flood water properly to prevent damage	Damage to properly as a result of wrong channelization of water	Nil	Ecology Dept	02 July 2025	Letter of authorization issued to bock the	Resolved