

ENUGU STATE GOVERNMENT											
ENUGU STATE MINISTRY OF ENVIRONMENT AND CLIMATE CHANGE											
GRIEVANCE REDRESS MECHANISM REPORT JULY, 2025											
S/N	TRACKING NO	COMPLAINANTS NAME	CONTACT PHONE	DATE OF COMPLAINT	TYPE OF COMPLAINT	DESCRIPTION OF ISSUE	AMOUNT LOST	RESPONDING DEPT	DATE OF RESPONSE	ACTION TAKEN	STATUS COPEN/ON GOING/RESOLVED
1	ESMOECC/0725/001	Chigozie Ezionye	8036704241	7 September 2025	Complaint of blocked drainage	Flood water blocked drainage	Nil	Ecology Dept	11 July 2025	Contravention notice was served to the culprits and the blockage removed	Resolved
2	ESMOECC/0725/002	Dr Betty Agujiobi	8035005488	28 July 2025	SOS on flood menace	Flooded surrounding during raining season	Nil	Ecology Dept	31 July 2025	Contravention notice served to the culprits to construct a drainage.	Resolved
3	ESMOECC/0725/003	Amu Louis M	8063386277	31 July 2025	Save our Soul	Wrong Channeling of waste water into another compound	Nil	Ecology Dept	4 August 2025	Contravention notice served to properly channel the waste water	Resolved