ENUGU STATE GOVERNMENT

ENUGU STATE MINISTRY OF ENVIRONMENT AND CLIMATE CHANGE

GRIEVANCE REDRESS MECHANISM REPORT AUGUST, 2025

S/N	TRACKING NO	COMPLAINANTS NAME	CONTACT PHONE	DATE OF COMPLAINT	TYPE OF COMPLAINT	DESCRIPTION OF ISSUE	AMOUNT LOST	RESPONDING DEPT	DATE OF RESPONSE	ACTION TAKEN	STATUS COPEN/ON GOING/RESOLVED
1	ESMOECC/0825/001	Surv. Orji Frederick Okechukwu	8087201424	07 August 2025	Blockage of access road	Blockage of entrance rout into another compound	Nil	Ecology Dept	28 August 2025	Contravention notice served	Resolved
2	ESMOECC/0825/002	Mrs. Enu Maria	8032614033	28 August 2025	Environmental hazard treating Life. SOS	Hazardous waste disposal through the drainage	Nil	Ecology Dept	29 August 2025	Attention of the culprit was drawn to the scene	Resolved
3	ESMOECC/0825/003	Pastor Ozua O	8033764752	12 August 2025	Abatement of Nuisance	Blocked drainage causing serious nuisance	Nil	Ecology Dept	21 August 2025	Contravention notice served to abate the nuisance	Resolved